Transformation – 2022-2024
Status Report

Board of Directors February 23, 2024

Rob Baldwin
Chief Administrative Officer





Transformation 2022-2024

Our Vision & Our Mission



Our Values



Optimism



Inclusivity



Innovation



Integrity



Accountability

Overview

- We are in a significant time of change:
 - Climate, social, demographics, growth challenges, structural changes
- Strategic Plan developed internally by and for staff
 - Build ownership within staff
- Shifted the focus from outputs to outcome
 - Focusing on transforming our work and our watershed
 - Working to better answer "So What?"

Status Definitions



On Track



On Track with Changes



Off Track





Strategic Direction One Champion Watershed Health and Climate Resilience

- 96% of 1726 permits issued within timelines
- Adjusted to Bill 23 changes without adverse impacts to the Conservation Authority
- Maintained highest standard of drinking water protection with an unprecedented increase in new systems
- Restoring 61 acres of land helping build residency to climate change and increasing natural cover



Strategic Direction Two Drive Evidence-Based Decision-Making

- Leading edge science on nutrient decoupling shows need to reassess Lake Simcoe management
 - Informing Great Lakes management
- The Conservation Authority is the definitive data warehouse accessed through an open data portal
- Watershed plan recommendations being implemented across the watershed
- Walking the talk on climate change with a 34% reduction in corporate carbon



Strategic Direction Three Spark a Passion and Action for Nature

- Over 300,000 visitors using properties which helps mental and physical health
- Extensive partnerships across all sectors empowering collective work to better manage Lake Simcoe
- Expanding our reach through social media and direct contact
- Growth in all aspects of the education program increasing revenue while expanding our reach and ability to educate



Strategic Direction Four



Advance Organizational Effectiveness and Excellence

- Increased financial sustainability demonstrated with positive response to Bill 23, inflation, and related pressures
- Strong satisfaction with internal service providers
- Procurement audit, investment approach, and business practices all providing positive results to the bottom line



Strategic Direction Five Nurture People and Talent



- Conservation Authority is an employee of choice demonstrated by employee retention and service years
- Staff clearly indicated their strong sense of belonging
- All staff are fully mobile with laptops and cell phones ensuring 100% connected workforce
- Engaged staff with high participation in staff meetings and events

Challenges & Looking Ahead

- Working to refine targets, metrics or performance measures focused on outcomes
- Developing a reporting dashboard
- Continued provincial changes to Conservation Authorities
- Climate change aggressiveness
 - How does this effect our work next year and ten years away
- Ensuring our leading-edge scientific work informs and supports management decisions

Challenges & Looking Ahead (cont'd)

- Countering a politically oriented narrative and misinformation campaign
- Redeveloping a course of action for the Lake Simcoe
 Conservation Preserve
- What does the future of growth and development look like
 - How do we position the Conservation Authority to assist in delivery while protecting Lake Simcoe

2023 Annual Priorities Review





Background

- Annual Priorities are established every year by the Executive Leadership Team
- Priorities reflect urgent or significant activities for that year and beyond
- These are considered "Corporate Priorities"
- They are funded through the annual budget process where required

Managing Bills 229 and 23

Bill 229

- All transition requirements have been implemented and ongoing
- 2024 Budget fully transitioned in keeping with regulations
- Finalizing three Memorandums under extension
- All 2024 required deliverables well on track

Bill 23

- Hosted workshops with all partners outlining changes
- Implemented all required changes with transition provisions
- Managed all financial impacts with no staff loss or deficit
- Will continue to assess in 2024

Diversity, Equity, Inclusion and Belonging

- Comprehensive staff engagement began in 2022
- The summary report and roadmap framework were finalized in early Q3
- Focus on implementation of roadmap and recommendations to occur in 2024 and beyond

Lake Simcoe Conservation Preserve

- Background data collection for stewardship and constraints completed
- Initiated engagement with First Nations with focus on Traditional Ecological Knowledge and Visioning
- Issued Request for Proposals to undertake Master
 Plan process no bidders
 - Allowed for a re-think on approach
- Consultation with Indigenous consultant with focus on intense First Nation input and information collection

Scanlon Creek Nature Centre

- Federal Green Infrastructure grant agreement executed and cashflow has begun
- Detailed design well underway
- Municipal site plan approval process commenced
- Site assessments and associated work principally complete
- Detailed septic assessment nearing completion
- Continued push for donations and in-kind support

Climate Change and Stormwater Management

Climate Change

- Detailed investigation into opportunities for Authority lands to provide carbon offsets
- Assessment of carbon sequestration from natural heritage features supports municipal net zero aspirations

Stormwater Management

- Implementing pilot project on watershed-wide receiver monitoring in partnership with province and municipalities
- Ongoing inspection agreements working well and leading to additional municipalities partnering

Network Security

- Completed network infrastructure updates
- Cyber security audit completed
- Undertook Security Gap and Vulnerability assessment
- Implemented multi-factor authentication across all mobile devices and laptops
- Established internal Information Management
 Steering Committee

Records and Asset Management

Records Management

- Records management legal review complete partnership with 16 Conservation Authorities
- Records management retention policies and process update scheduled for 2024

Asset Management

- Included new requirement for asset contribution in grants and agreements
- Background financial assessment supporting:
 - Reserve Adequacy Q1 2024
 - Asset Management Funding Strategy Q3 2024